

**FOR IMMEDIATE RELEASE**

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**ST. CHARLES COUNTY INFORMATION SYSTEMS DEPARTMENT  
RECEIVES AWARD FOR EXCELLENCE FROM TYLER TECHNOLOGIES**

**ST. CHARLES COUNTY, MO** – The St. Charles County Information Systems (IS) Department has received the 2022 Tyler Excellence Award for implementation of the Tyler Technologies Enterprise Resource Planning (ERP) Human Resources Management suite. The technology aids in streamlining processes for the County’s Human Resources (HR) Department.

“As a result of this collaboration with our IS team, the County is able to provide a seamless transition from application to employment,” says HR Director Samantha Shadrach. “Further, this has enabled HR to reassign resources to other projects to ensure the County’s continued growth.”

Enabling applicant tracking and onboarding functionality in the software’s self-service portal resulted in a significant decrease in required work hours and communications for HR, especially for hiring and onboarding procedures for new employees. In the course of nine months after implementation, calls and emails to HR were reduced by about 50 percent and the County has saved more than 130 hours in staff time.

“IS staff worked diligently for several months to implement this technology,” says IS Director Matthew Seeds, “and it is very rewarding to be acknowledged for excellence in this way. I am very proud of the team’s work and appreciative of the partnership with HR.”

The County’s IS Department provides technical support and assists County departments in the advancement of technology to provide efficient and effective services to County residents. IS develops, maintains and protects the County’s data resources and network infrastructure, and offers services such as analytics, mapping, project management, business support, operational resources, public internet, and database services.

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**About St. Charles County:**

*St. Charles County, Missouri, founded in 1812, is one of the fastest growing counties in Missouri. With a population of 405,262, is it the state’s third largest county. It is home to 21 scenic county parks of which four are in reserve, encompassing 4,197 acres.*



*Becky Berry, Human Resources Generalist; Amie Saindon, Human Resources Generalist; Kelly Grote, Information Systems Applications Analyst; Paul Hunt, Human Resources Generalist; and Matt Farnsworth, Human Resources Generalist with the 2022 Tyler Excellence Award.*

*With one of the largest economies in the state, St. Charles County is home to multinational companies including General Motors, Citi, MasterCard Worldwide and Boeing. It is ranked among the top 25 counties in the nation in high-tech job growth by the Progressive Policy Institute and consistently has the lowest unemployment rate in the Metropolitan St. Louis area.*

*St. Charles County Government has more than 1,170 employees in more than 30 departments and offices who work to make the county an excellent place to live, work and shop. For more information, please visit [sccmo.org](http://sccmo.org).*