



NEWS RELEASE

FOR IMMEDIATE RELEASE

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ST. CHARLES COUNTY EMERGENCY COMMUNICATIONS EMPLOYEES RECEIVE STATEWIDE RECOGNITION

ST. CHARLES COUNTY, MO – St. Charles County Emergency Communications employees Dwayne Kinley and Mike Fridley recently were recognized for exceptional work in their field at the 2022 Missouri Public Safety Communications Conference (MPSCC) held this month in Branson. Kinley, manager of the County’s Radio Systems and Technology Division, received the Radio Technologist of the Year award, and Fridley, a system engineer, was recognized as Information Technologist of the Year.

Nominees are reviewed and awardees chosen by members of the Missouri 911 Directors Association, Missouri Chapters of the Association of Public Safety Officials (APCO), and the National Emergency Number Association (NENA). Awards are given in eight categories.

“Despite staff shortages, both Dwayne and Mike have led their teams with innovation and excellence,” says St. Charles County Director of Emergency Communications Jeff Smith. “It is rewarding for our entire team to have them recognized on a statewide level by these respected organizations.”

Kinley has worked for the County for 12 years and oversees the countywide P25 digital radio and microwave systems which are integrated with five other counties in Missouri and Illinois. Additionally, he and his team oversee the maintenance of all mobile and portable radios for client agencies.

Fridley, who has been employed by the County for 2 years, manages the department’s IT functions for all systems and databases in the Emergency Operations Center and at the County’s back-up facility. Among other responsibilities, his team maintains the countywide phone system utilized by dispatch staff and field agencies and manages 9-1-1 addressing and street naming.

Dispatchers across St. Charles County answered more than 137,807 9-1-1 calls in 2021 in an average time of 3.6 seconds. More than 98 percent of the time, the calls were answered within 10 seconds. Approximately half of all calls were answered by St. Charles County Department of Emergency Communications dispatchers.



Dwayne Kinley



Mike Fridley

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About St. Charles County:

St. Charles County, Missouri, founded in 1812, is one of the fastest growing counties in Missouri. With a population of 405,262, is it the state's third largest county. It is home to 21 scenic county parks of which four are in reserve, encompassing 4,151 acres.

With one of the largest economies in the state, St. Charles County is home to multinational companies including General Motors, Citi, MasterCard Worldwide and Boeing. It is ranked among the top 25 counties in the nation in high-tech job growth by the Progressive Policy Institute and consistently has the lowest unemployment rate in the Metropolitan St. Louis area.

St. Charles County Government has more than 1,170 employees in more than 30 departments and offices who work to make the county an excellent place to live, work and shop. For more information, please visit sccmo.org.