

Questions and Answers

11-093 Third Party Claims Administrator

1. In reference to the scope of services, what number of “take over” or “run-off” files, both work comp and Auto/GL, do you anticipate existing on or around the end of your current TPA’s contract period?

Between 35 & 40 Work Comp. and approx. 20 Auto/GL

2. Just to clarify, when inquiring about a “dedicated” adjuster, are you referring to a sole/single claims professional who would work on your account (with the possible exception of the work comp medical only claims being assigned to a Med Only Adjuster)? Or, are you referring to an individual who works solely on SCC’s account and no others?

A sole/single adjuster to work on the account, with the exception of Med Only (The first sentence)