

## Questions and Answers

### 11-160 Panasonic Toughbook Laptop

The Toughbook 19 that you are requesting is a MK4 model, the MK5 will be available very soon, it will have a 2.5GHz processor as opposed to a 1.2GHz one, and will come standard with 4GB RAM. > [We will need to go with what is available.](#)

The Toughbook 31 with the i3 Processor at 2.26GHz has been discontinued and has been replaced with an i3 Processor at 2.1GHz, but testing has showed that the slower clock speed actually provides improved performance and battery life. > [Please reference any deviations in your response](#)

The Toughbook 31 with the i5 Processor at 2.4GHz has been discontinued and replaced with a model that includes the i5 Processor at 2.5GHz, this model also comes standard with 4GB of RAM, where the 2.4GHz model had 2GB standard. > [Please reference any deviations in your response](#)

Any computer with 8GB of RAM will need Windows 7 64-bit Operating System, just so they are aware, do they want 64-bit on all unit, or just the ones with 8GB RAM? > [Our preference is Windows 7 64 bit](#)

The Warranty part number listed is CF-S09SLA is actually an Panasonic Imaging SKU, do they want Panasonic imaging services or do they want the Toughbook Protection Plus 3 year warranty like described? > [We are interested in the Toughbook Protection Plus 3 year warranty](#)